



FOR ROUTINE PROBLEMS, PLEASE BOOK AHEAD BY TELEPHONE OR ONLINE

BOOKING AHEAD BY TELEPHONE FOR DOCTORS ONLY

CALL RECEPTION UP TO 4 WEEKS AHEAD
ON 0115 883 2626



ROUTINE 10 MINUTE APPOINTMENT



TELEPHONE APPOINTMENT
*(CONDITION NOT LIKELY TO
NEED A PHYSICAL EXAMINATION)*

**FOR URGENT SAME DAY ACCESS TO MEDICAL SERVICES (TRIAGE CLINIC)
DURING SURGERY OPENING HOURS**

CALL RECEPTION ON 0115 883 2626



RECEPTION GIVES AN APPROXIMATE TIME WHEN THE CLINICIAN WILL CALL BACK



THE ON-CALL CLINICIAN CALLS BACK TO DISCUSS YOUR CONDITION



IF THE CLINICIAN CANNOT DEAL WITH YOUR CONDITION OVER THE PHONE,
THEY WILL BOOK YOU A FOLLOW-ON APPOINTMENT
WITH THE RELEVANT CLINICIAN AS DISCUSSED WITH THE PATIENT

BOOKING ONLINE

PRE-REGISTER AT RECEPTION – PHOTOGRAPHIC PROOF OF IDENTITY ESSENTIAL



ROUTINE 10 MINUTE APPOINTMENTS
(LOG-ON AND BOOK UP TO 4 WEEKS AHEAD)

OUTSIDE SURGERY HOURS, PLEASE CALL 111